



Dear valued customer.

In this time of uncertainty surrounding the COVID-19 pandemic, The Witmer Company is actively monitoring the appropriate sources of information to stay abreast of the situation, and the effects on our society.

As an essential business, we remain in full operation to deliver the plumbing, heating, and air conditioning service you have come to expect and have technicians available 24/7. In so doing our primary concern is the health and safety of our customers and employees. We have therefore implemented the following policies:

- All of our employees are being monitored on a daily basis. If any of them show any signs of illness they are being required to seek medical attention, and stay home until what point their medical professional deems it safe to return to work.
- Our technicians and estimating staff use one-time-use, disposable, protective gloves and shoe covers when performing services in your home.
- In an effort to follow the social distancing practices issued by the CDC, we have instituted a no handshake policy and will be staying approximately six feet away at all times. With this, of course, we mean no disrespect.
- To further avoid any unnecessary contact, we have suspended in-home collection of our invoices. Until further notice, invoices will be either e-mailed, or mailed via US postal service with payment due 30 days from invoice date. Payment can be made with either check or credit card.

As we continue to serve you, we ask that if you, or any household member, has been exhibiting any symptoms related to COVID-19 virus, please inform our office prior to our

technician visiting your home so that we can help ensure the health and wellbeing of our customers and employees.

We very much appreciate your business and wish you and your families the very best as we get through these difficult times.

**50\$ OFF**

**ANY PLUMBING,  
HEATING AND AIR  
CONDITIONING  
SERVICE REPAIR**

Mention this coupon at time of service to receive this offer.

**SCHEDULE SERVICE**

CAN BE USED ON ANY FUTURE PLUMBING, HEATING OR COOLING REPAIR. CANNOT BE COMBINED OR USED WITH OTHER OFFERS, CONTRACTED PRICING OR SERVICE CHARGE.  
EXP: 6/1/2020

Sincerely,

The Witmer Company

[Website](#)

717-354-4281